BEAVERS BEND SAFARI PARK SERVICE ANIMAL POLICY

Beavers Bend Safari Park (BBSP) welcomes any well-behaved service animal in the company of its owner onto BBSP grounds subject to this policy. BBSP complies with all state and federal laws regarding providing reasonable accommodations for its guests with disabilities.

OKLAHOMA LAW NOTICE:

PURSUANT TO 4 O.S. 2021, SECTION 801, AS AMENDED, EFFECTIVE NOVEMBER 1, 2025:

ANY PERSON WHO IS NOT AN INDIVIDUAL WITH A DISABILITY OR IS NOT TRAINED TO ASSIST INDIVIDUALS WITH DISABILITIES, WHO USES A SERVICE ANIMAL IN AN ATTEMPT TO GAIN TREATMENT OR BENEFITS AS AN INDIVIDUAL WITH A DISABILITY SHALL, UPON CONVICTION, BE GUILTY OF A MISDEMEANOR.

NO PERSON SHALL KNOWINGLY PRESENT ANY ANIMAL OR THERAPY ANIMAL AS A SERVICE ANIMAL OR INTENTIONALLY MISREPRESENT ENTITLEMENT TO AN ANIMAL IN HIS OR HER POSSESSION AS A QUALIFIED SERVICE ANIMAL FOR THE PURPOSE OF OBTAINING ANY OF THE RIGHTS OR PRIVILEGES SET FORTH IN STATE OR FEDERAL LAW FOR AN INDIVIDUAL WITH A DISABILITY. ANY PERSON WHO VIOLATES THIS SUBSECTION SHALL, UPON CONVICTION, BE GUILTY OF A MISDEMEANOR.

Service Animal Definition: The ADA and Oklahoma law define "service animals" as any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability. Other species of animals, whether wild or domestic, trained or untrained, are not service animals for the purposes of this definition. Emotional support, well-being, comfort, or companionship do not constitute work or tasks for the purposes of this definition.

In order to determine if an animal is a service animal, BBSP staff may *only* ask the following questions:

- Is this a service animal required for assistance with a disability?
- What work or task has the animal been trained to perform?

In accordance with the Americans with Disabilities Act and Oklahoma law, only service animals are permitted on BBSP grounds. Pets, exotic species, therapy, or emotional-support animals are not permitted.

Regarding miniature horses, the BBSP will consider additional factors to determine on a case-by-case basis whether it is a reasonable accommodation to allow a person with a disability to be accompanied by a miniature horse who is a service animal. Those factors include:

- The type, size, and weight of the miniature horse and whether the facility can accommodate it:
- Whether the handler has sufficient control over the miniature horse;
- Whether the miniature horse is housebroken; and
- Whether the miniature horse's presence in the facility compromises legitimate safety rules that are necessary for a safe operation.

<u>General Guidelines:</u> Under the ADA, service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. The care and supervision of a service animal is the sole responsibility of the owner.

Restricted Areas: BBSP is responsible for the health and well-being of a vast collection of valued and, in many cases, rare species of animals. Accordingly, service animals may be restricted from certain areas, and the BBSP retains the right to change or add these areas in its sole discretion.

Currently, BBSP prohibits service animals in the following areas of the park for the health and safety of both the service animals and BBSP's animals:

- All Animal Encounters;
- Tortoise & Kangaroo Interaction;
- All Animal Feedings; and
- Animal Walk-About Exhibit.

BBSP may exclude service animals from any area of the park if a service animal's presence:

- Causes BBSP's animals undue stress or anxiety; or
- Presents the potential for injury.

Sensitive areas may be designated due to new births or hatchlings, nesting or breeding behaviors in progress, or new animals on exhibit. BBSP will work with its animal care team to determine whether special circumstances warrant restrictions on service animals in any other areas.

<u>Drive-Thru Safari</u>: Service animals are permitted inside of our guests' vehicles on the drive-thru safari. BBSP's animals are not caged and approach vehicles throughout the drive-thru safari. Accordingly, BBSP requires all guests (and service animals) to remain inside their vehicles for the duration of the drive-thru safari. Additionally, BBSP requires guests with service animals to keep their vehicle windows rolled up for the entire duration of the drive-thru safari. This is for the health and safety of both the service animal and BBSP's animals. If a service animals needs to relieve itself, guests must return to the parking lot.

<u>Cabins</u>: BBSP allows service animals inside of its Blesbok Bungalow and the Buffalo Room, but not inside of the Royal Rhino Suite due to the Suite's integration with the rhino's living quarters and

enclosure. Due to the close proximity to BBSP's animals, any service animals inside the Blesbok Bungalow or the Buffalo Room are required to remain inside the cabin unless:

- The service animal is arriving or departing with its handler;
- The service animal is performing work or tasks for the benefit of an individual with a disability; or
- The service animal's handler is relieving the service animal in the designated service animal relief area.

In each case, the service animal must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents using these devices. In such a case, the individual must maintain control of the animal through voice, signal, or other effective controls.

Guest Responsibilities: Responsibilities of the guests with service animals include:

- To care for and supervise the service animal, including appropriately disposing of any service animal waste.
- To always maintain control over the service animal and adhere to leash laws as applicable.
- To refrain from taking the service animal into restricted areas.
- To remove the service animal when a conflict or potential conflict may occur.

BBSP does not require any surcharges or fees for service animals. However, the owner may be held liable (and charged as applicable) for any damage, injury, or death caused by the service animal to the grounds, him/herself, employees, or visitors to the same extent as others without service animals are held responsible or charged. Owners should also be aware that the nature of BBSP activities is such that service animals may be exposed to diseases of animals within the BBSP's collection, and this risk is assumed wholly by the owner when bringing the service animal on site. All guests who bring a service animal to BBSP indemnify and hold BBSP harmless for any injury to the guest or the service animal.

If you have any questions about this policy, please contact BBSP at <u>hello@beaversbendsafaripark.com</u> or 580-494-3222.